第2節

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## 問答題四題,每題 25 分。

- 1. Please answer the following questions regarding social networks.
  - a. Can social networks enhance a firm's reputation? If yes, how? If no, why?
  - b. Can social networks tarnish a firm's reputation? If yes, how? If no, why?
  - c. What sorts of restrictions or guidelines should firms place on the use of social networks by their employees?
- 2. Please answer the following questions regarding information systems project risk.
  - a. Identify and describe each of the principal risk factors in information systems projects.
  - b. Identify and describe the strategies for controlling project risk.
  - c. Explain why there is such a high failure rate for implementations involving enterprise applications, business process reengineering, and mergers and acquisitions.
- 3. Please answer the following questions regarding information systems security and reliability.
  - a. List and describe the most common threats against contemporary information systems.
  - b. Describe the system security and reliability problems created by employees.
  - c. Explain how software defects affect systems reliability and security.
- 4. Please answer the following questions regarding cloud computing.
  - a. List and describe the benefits and limitations of cloud computing.
  - b. Identify and describe the value of cloud computing to a small organization.
  - c. Identify and describe the value of cloud computing to an entrepreneur who is starting a business.