

共四題，每題 25 分 ※ 注意：請於試卷內之「非選擇題作答區」標明題號依序作答。

一、請簡述下段文字之意涵。

In the search for more effective ways to deliver public services, governmental organizations have incorporated market incentives and have increasingly delegated the fulfilment of public tasks to organizations in the private sector. At the same time, citizens have also been granted a greater say in the delivery of public services and have been empowered through choice policies and ideas of co-production. The occurrence of privatization and marketization, of choice and co-production as new governance models for social service delivery, however, does not imply that older models of bureaucratic service delivery through public and non-profit organizations have been abandoned completely. Instead, the new service delivery models have been layered on top of the already existing governance structures. As a result, a rather ambiguous working environment for street-level bureaucrats has been created, since the values and rationalities embedded in the different governance models are often conflicting or even contradictory and incompatible.

Source: Klenk, T., & Cohen, N. (2019). Dealing with hybridization in street-level bureaucracy research. In *Research handbook on street-level bureaucracy* (pp. 142-156). Edward Elgar Publishing.

二、請問「公共服務動機」(public service motivation) 的意涵，並評述為什麼研究公共服務動機很重要？

三、你認為行政學這門學科重要嗎？學行政學的意義以及重要性在哪裡？有論者認為，行政無法脫離政治，所以公共行政不應脫離政治而獨立成為一門學科，你對這個觀點的看法如何？有哪些贊成或反駁的理由？也有論者認為，行政學有很多理論概念跟管理有關，請問你覺得公共行政與私部門的管理有何不同？

四、何謂功績主義 (meritocracy)？你如何解讀下列這句話：“Public administration theory once revolved around concepts of spoils, politicization, and neutral competence to explain advantages of meritocracy for government performance.” 再者，你認為下列這段話所提到的美國 Executive Order 13957 與功績主義有什麼關聯？

”In the United States, an unanticipated civil service reform controversy materialized when President Donald Trump issued Executive Order 13957 in October 2020..... The Executive Order created a Schedule F in the excepted service for career employees in confidential, policy-making, policy-determining, or policy-advocating positions..... The Executive Order empowered agencies to remove policy-influencing employees for poor performance or intransigence; employees fired could not appeal their dismissal..... Notably, the initiative to deconstruct the US administrative state..... and federal civil service is not an isolated incident, but one of many interventions globally to politicize public services, especially in countries that are experiencing increasing political influence on bureaucracy and rising populism”

Source: Oliveira, E., Abner, G., Lee, S., Suzuki, K., Hur, H., and Perry, J. L. (2023). What does the evidence tell us about merit principles and government performance? *Public Administration*: 1-23.

試題隨卷繳回