

Use the following regression results to answer the question 9 and question 10.

Regression Statistics	
Multiple R	0.8851
R Square	0.7835
Adjusted R Square	0.7474
Standard Error	5.4006
Observations	8

ANOVA				
	df	SS	MS	F
Regression	1	633.242	633.242	21.711
Residual	6	175.000	29.167	
Total	7	808.242		

	Coefficients	Standard Error	t Stat	P-value
Intercept	5.93118	4.17721	1.41989	0.20545
Total Bill	-2.71551	0.58279	-4.65952	0.00347

9. Which of the following is true?

- (A) x explains about 88.5 percent of the variation in y.
- (B) y explains about 88.5 percent of the variation in x.
- (C) y explains about 78.4 percent of the variation in x.
- (D) x explains about 78.4 percent of the variation in y.

10. In conducting a hypothesis test of the slope using a 0.05 level of significance, which of the following is correct?

- (A) The slope differs significantly from 0 because $p = 0.003$ is less than 0.05.
- (B) The slope does not differ significantly from 0 because $p = 0.205$ is greater than 0.05.
- (C) The slope differs significantly from 0 because $p = 0.205$ is greater than 0.05.
- (D) The slope does not differ significantly from 0 because $p = 0.003$ is less than 0.05.

Consider the following partially completed computer printout for a regression analysis where the dependent variable is the price of a personal computer and the independent variable is the size of the hard drive. Based on the information provided, please answer the question 11 to question 14.

SUMMARY OUTPUT					
<i>Regression Statistics</i>					
Multiple R		0.819361805			
R Square					
Adjusted R Square		0.661687702			
Standard Error					
Observations		36			
<i>ANOVA</i>					
	df	SS	MS	F	Significance F
Regression	1	33116034.84	33116034.84		
Residual		16211214.72			
Total	35	49327249.56			
<i>Coefficients</i>					
		Standard Error	t Stat	P-value	
Intercept	50.84102383	246.9869514	0.205844979	0.838139607	
Hard Drive Capacity	217.7539792	26.12854674		9.95844E-10	

11. Based on the information provided, what percentage of the variation in the price of the personal computers is accounted for by the regression model using hard drive capacity as the independent variable?
 (A) About 66 percent (B) 217.75 (C) About 82 percent (D) About 67 percent
12. Based on the information provided, what is the estimate for the standard error of the estimate for the regression model?
 (A) Just under 376.23 (B) Approximately 690.50
 (C) 476,800 (D) About 4,026
13. Based on the information provided, what is the F statistic?
 (A) Just over 2.35 (B) About 4.76 (C) About 8.33 (D) About 69.5
14. Based on the information provided, which of the following statements is true if $\alpha = .05$?
 (A) The slope is not significantly different from 0 because $p = 0.84$ is greater than 0.05.
 (B) The slope is significantly different from 0 because $p = 9.95E-10$ is less than 0.05.
 (C) The slope is not significantly different from 0 because $p = 9.95$ is greater than 0.05.
 (D) The slope is significantly different from 0 because $p = 9.95$ is greater than 0.05.

A two-factor analysis of variance is conducted to test the effect the price and advertising have on sales of a particular brand of bottled water. Each week a combination of particular levels of price and advertising are used and the sales level is recorded. The computer results are shown below. Use the results to answer the question 15 to question 17.

ANOVA						
Source of Variation	SS	df	MS	F	P-value	F crit
Sample (advertising)	99.73324	1	99.73324	5.251652	0.034201	4.413873
Columns (price)	1150.432	2	575.2161	30.28914	1.74E-06	3.554557
Interaction	1577.526	2	788.7629	41.53387	1.8E-07	3.554557
Within	341.835	18	18.99083			
Total	3169.526	23				

15. How many replications were used in this study?
 (A) 2 (B) 5 (C) 4 (D) 3
16. Based on the results above, which of the following is correct?
 (A) 3 levels of advertising and 2 levels of price were used.
 (B) There were a total of 6 different treatments.
 (C) 1 level of advertising and 2 levels of price were used.
 (D) 2 levels of advertising and 3 levels of price were used.
17. Based on the results above and a 0.05 level of significance, which of the following is correct?
 (A) There is no interaction between price and advertising, and both factors significantly affect sales
 (B) There is interaction between price and advertising, so the above results for individual factors may be misleading
 (C) There is interaction between price and advertising, so the above results conclusively show that both factors affect price
 (D) There is no interaction between price and advertising, so results for individual factors may be misleading

二、某銀行為了提升服務效率，不斷更新資訊系統與重新設計新的電話客服作業程序，但卻使得客服人員抱怨連連。在以往的電話客服流程下，每位電話客服人員平均每天可服務 100 人，但引入新系統與實施新作業程序後，隨機抽取 100 位電話客服專員，卻發現每人每天的平均客服完成人數為 96 人，標準差為 20。請問：

(1) 在顯著水準 0.05 的情況下，新的電話客服系統與制度是否提升客服人員工作績效？(4%)

(2) 假如希望能將型 II 誤差 (Type II error) 定為 0.06，則顯著水準應該設定為多少？(4%)

(3) 若希望型 I 與型 II 誤差皆等於 0.10，則須選取幾位客服人員的資料？(4%)

($Z_{\alpha=1}=1.28$; $Z_{\alpha=0.05}=1.645$; $Z_{\alpha=0.025}=1.96$; $Z_{\alpha=0.01}=2.33$; $Z_{\alpha=0.0025}=2.825$)

三、有 100 人同時報考央大與山大的人資所，其中有 48 人被兩所錄取，有 12 人只被央大錄取，有 5 人只被山大錄取，有 35 人兩間學校都沒有錄取。如果顯著水準是 0.05，請問兩間學校的錄取率是否有所差異？(4%) ($Z_{\alpha=1}=1.28$; $Z_{\alpha=0.05}=1.645$; $Z_{\alpha=0.025}=1.96$; $Z_{\alpha=0.01}=2.33$; $Z_{\alpha=0.0025}=2.825$)

四、計算題(每題 10%，共 50%)：

- The distribution of resistance of resistors of a certain type is known to be normal, with 2.5% of all resistors having a resistance exceeding 15 ohms, and 5% having a resistance smaller than 10 ohms. What are the mean value and standard deviation of the resistance distribution?
- Let X be the number of the customers to arrive the NKK bank within one hour. Suppose the X follows a Poisson probability distribution with mean $\lambda = 120$ (in minutes). What is the probability at least three customers to arrive the NKK bank between AM 11:00 and AM 11:20.
- In commuting to work, Tom must first get on a bus near his house and then transfer a second bus. If the waiting time (in minutes) at each stop is independent and has a uniform distribution $U(0, 5)$. What is the cumulative distribution function of the total waiting time?
- NKK Milk Company wants an estimate of the proportion of the population that uses its brand. The company wants the estimate correct within 1% at the 99% confidence level. How big a sample should it select?
- After running a multiple regression analysis with four independent variables, the following ANOVA table is obtained. What is the value of (a)~(f) and R^2 .

Source	<i>d.f.</i>	<i>SS</i>	<i>MS</i>	<i>F</i>
Regression	(a)	(c)	50	(f)
Residual	(b)	(d)	(e)	
Total	45	270		

