

題號： 111
科目：行政學
節次： 4

國立臺灣大學101學年度碩士班招生考試試題

題號： 111
共 / 頁之第 / 頁

一、請問下述看法對於公共行政的發展趨勢有何影響？試闡述之。(25%)
“The role of citizens, as conceived in NPM, was increasingly recognized to be too thin and ‘consumerist’ — they were expected to be consulted as service users but their role as members of communities which co-planned, co-designed and co-managed public initiatives was largely ignored or undervalued.” (摘自 Bovaird and Löffler, International Review of Administrative Sciences, 2003, 69(3), p.315)

二、解釋名詞 (25%)

1. tragedy of the commons
2. the Peter principle
3. social capital
4. zero-based budgeting
5. principal-agent problem

三、網路科技對於公部門之運作，產生何種影響？請就行政學在二十世紀所架構的行政理論、原則舉三例說明網路科技的影響，並闡述對行政學可能產生的演變。(25%)

四、請就激勵理論的角度，說明我國文官制度的優缺點，以及未來改進的方向。(25%)

試題隨卷繳回